

Mamadou Djouhe, Bah

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CAREER OBJECTIVE

An IT graduate with internship experience and strong background in software development. Recognized as a collaborative team player with strong problem-solving and communication skills. I'm also a highly motivated and experienced French bilingual Senior Sales Representative. Eager to apply academic knowledge and internship experiences in a professional setting, while continuously learning and growing.

Languages spoken: French and English

TECHNICAL SKILLS

- **Languages & Frameworks:** JavaScript, TypeScript, React, Next.js, Tailwind CSS, Python, R, Java, PHP, Kotlin, Laravel, Django, SQL
- **Databases:** MySQL, PostgreSQL, Supabase, Redis, Prisma, MongoDB, MariaDB
- **Analytics & Automation:** Power BI, Tableau, Weka
- **Other:** HTML5, CSS3, NPM, Vite, RESTful API, Azure, Vercel, Docker, Git, GitHub, GitHub Actions, Jira, Playwright.

EDUCATION

Asia Pacific College **Aug 2022 – Oct 2026**

BS Information Technology, specialized in Mobile and Internet Technologies (BSIT-MI)

Gamal Abdel Nasser University of Conakry **Nov 2017 – Mar 2019**

Mathematics

EXPERIENCE

enov8tive | Technology Intern **Aug 2026 – Present**

- **Web & Mobile Development:** Designing, developing, and maintaining secure, responsive, and user-friendly web and mobile applications. Building robust APIs and backend services, integrating databases, implementing authentication and data protection, and creating mobile-optimized interfaces that ensure smooth performance, accessibility, and a consistent user experience across different devices and platforms.

- Handle inbound customer inquiries in French and English, providing customer support, technical assistance, and sales solutions.
- Promote and sell Mobility, Internet and TV, Wireless Home Phone, TELUS Online Security, and SmartHome Security services.
- Identify sales opportunities through needs analysis, cross-selling, and upselling to increase revenue.
- Assist with billing, account management, service activation, plan changes, and troubleshooting.
- Explain product features, pricing, and promotions to help customers make informed decisions.
- Maintain high customer satisfaction, achieve sales targets and KPIs, and ensure compliance with company policies.

PROJECTS

Serial Subscription Tracking System | Web Development, Figma, System Analysis, Agile Scrum

- Designed a web-based platform to automate serial subscription tracking, delivery monitoring, and reporting for DOST-STII Library, featuring role-based access, supplier communication, automated notifications, and delivery status dashboards.

Trusted Loan Network PH – Automated Loan Management System | Frappe Framework, Frappe CRM, Python, JavaScript, MariaDB, EasyOCR, Frappe Cloud

- Developed a centralized web-based loan management platform featuring OCR-powered government ID data extraction, automated application workflows, integrated CRM communication, and role-based dashboards to streamline loan processing and improve operational efficiency.

PH Open Health Stack Project | React Native (Expo), TypeScript, SQLite, HAPI FHIR, PostgreSQL, OpenHIM, Supabase

- Developed an offline-first mobile and web platform that replaces the spreadsheet and Google Apps Script tools used by Navotas City Hospital and its health center network for patient referrals and records. The platform lets facilities that run different systems exchange data using the HL7 FHIR R4 standard. Contributed by implementing and testing modules such as facility onboarding, transaction authentication and routing, message transformation to FHIR, patient account linking, offline record sync, and encrypted QR-based patient summary sharing.

CERTIFICATION

BNAC Language Center

June 2019 - February 2021

English proficiency (Beginner, Intermediate and Advanced level)